



# Association of Forensic Quality Assurance Managers

## 8th Annual Conference

### Southern California

October 5 –9, 2009

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Dear AFQAM Members and Fellow Colleagues:

The Association of Forensic Quality Assurance Managers would like to invite you to the AFQAM 8th Annual Conference hosted by the Southern California Quality Assurance Study Group. The AFQAM Conference will take place Monday, October 5th through Friday, October 9th, 2009 at:

**Crowne Plaza Anaheim Resort**

12021 Harbor Boulevard

Garden Grove, California 92840-4001

(714) 867-5555 or toll free (866) 888-8891

Website: <http://www.anaheim.crowneplaza.com/>

**About the location:** The Crowne Plaza Anaheim Resort is located in sunny Southern California in the City of Garden Grove. The Crowne Plaza is less than one mile from Disneyland Park®, Disney California Adventure Park®, Downtown Disney® and is minutes away from Angels Stadium of Anaheim, Home of the Los Angeles Angels of Anaheim and the Honda Center, Home of the Anaheim Ducks and venue for other entertainment events. The resort offers shuttle service to the Disneyland® Parks, dining, shopping, entertainment and recreational activities.

**Room Rates:** Special room rates will be available using the code AFQAM until September 5, 2009: \$109/night + \$9/night resort fee +tax. Call now to reserve your room for the week. Room rates are good 3 days before and 3 days after the conference! **NFSTC Subsidy:** If you are staying at the Crowne Plaza, the 1st 75 members or member applicants will get \$65.00 room credit, if they work in a US Government taxpayer funded crime lab.

**Planned Presentations/Workshops/Breakout Sessions:**

**General Session—Tuesday, October 6, 2009**

2009 Revisions to the FBI DNA Audit Document— Jodi Dahl

The NAS Report and An 80,000 Foot View of Moving Forward— Dr. Randy Murch

**Breakout Sessions—Wednesday, October 7, 2009**

Measurement Uncertainty (writing policy & procedure) (Day 1 of 2) - Dr. Beth Mishalanie

Root Cause Analysis (1-day seminar) - Denise Robitaille

Essential Leadership Skills for Managers & Supervisors (1-day seminar) - Pamela Jett

**Breakout Sessions—Thursday, October 8, 2009**

Measurement Uncertainty (writing policy & procedure) (Day 2 of 2)

Developing & Delivering Training That Sticks—(1 day seminar) - Pamela Jett

Process Mapping (w/QA emphasis) - Joe Brancaccio

**General Session/Roundtable—Friday, October 9, 2009**

PRC (Proficiency Review Committee) Presentation—Patti Williams

ISO Topics Roundtable Discussion

**And More...Please check [www.afqam.org](http://www.afqam.org) for the comprehensive conference program, registration forms and more information.**

**Technical Program:** Abstracts for presentations are currently being accepted. If you are interested in presenting a paper or other presentation please contact Jasmine Jefferson at N3142@lapd.lacity.org or complete and submit the Call for Papers Form on the AFQAM Website [www.afqam.org](http://www.afqam.org).

I look forward to seeing you in October at our Conference!

Sincerely,

Jan Deggendorf  
Conference Chair

AFQAM  
2009